

## Relief Operations



Traveling to a flood relief project in Mozambique.



Providing Hurricane Katrina relief supplies in Mississippi.



Unloading earthquake relief supplies in Indonesia.



Examining patients in an IDP camp in Iraq.

International Relief & Development (IRD) is a specialist in working in conflict and post-conflict environments, taking on the challenge of working in some of the most complex and difficult places. IRD strengths include short-term immediate emergency response, and longer-term post emergency early recovery and rehabilitation, as well as disaster risk reduction programs. In emergencies, we provide targeted critical services such as essential commodities, food aid, water and sanitation, and medicines, intended to meet immediate needs of affected populations, including displaced persons, refugees, and

victims of chronic humanitarian crisis. For 11 years, we have helped people recover from natural and human-induced disasters—floods, droughts, earthquakes, tsunamis, hurricanes, and conflicts. Relief and recovery specialties include shelter and infrastructure, water and sanitation, food aid and livelihood recovery, and delivery of significant amounts of in-kind non-food items including drugs, medical supplies and equipment, and sanitation goods. Often our rehabilitation and recovery projects transition smoothly into development and poverty reduction programs.



## Afghanistan

### Afghan Vouchers for Increased Productive Afghan Vouchers for Increased Productive Agriculture (AVIPA)

- **Targets the most vulnerable farmers, including widows and sharecroppers.**
- **Develops a sustainable network of local agricultural suppliers.**
- **Will enable 147,000 Afghan families to increase their access to food and income.**

Donor USAID  
 Date September 2008 – September 2009  
 Amount \$60 million

During the one-year program, IRD provided farmers affected by drought with vouchers to access agricultural inputs such as seeds and fertilizer. As an alternative to direct food distribution, the voucher system underlined the importance of farmer-to-supplier/supplier-to-farmer relationships. The system not only supported agriculture input access for crop production, but more intimately engaged the supply market and farmer demand.

## Cameroon

### Livelihood Security Restoration for Central African Republic Refugees in Eastern Cameroon

- **Assisting nearly 37,000 refugees in 30 settlements.**
- **Improving food security by providing year-round access to food.**
- **Developed a marketing strategy to establish a noodle processing plant in Douala.**

Donor US State Department  
 Dates June 2009 – May 2010  
 Amount \$720,000

Following political unrest in their home country, approximately 45,000 refugees from the Central African Republic (CAR) have settled in Cameroon. IRD is training the refugees in bio-intensive farming, recovering livestock, and improving potable water systems. IRD is conducting two livestock vaccination campaigns, training para-veterinarians, and providing vulnerable households with small animals such as sheep or goats. In addition, IRD will build

and rehabilitate water infrastructures for both human consumption and irrigation. Over 6,000 Cameroonians will also benefit.

## Chad

### Refugee Protection and Camp Management in Goz Beida

- **Responsible for IDP registration.**
- **Provided small business skills training.**
- **Facilitated return of IDPs.**

Donor UNHCR  
 Dates January 2009 – January 2010  
 Amount \$406,736

IRD was responsible for the management of the camp for internally displaced people at Goz Beida. When IDPs arrived, IRD collected their information and gave them a kit with hygiene supplies such as soap and water purification tablets. When families returned home, IRD provided them with blankets, cooking utensils, jerry cans, and other items.

### Refugee Protection and Camp Management in Assoungha

- **Responsible for IDP registration.**
- **Provided small business skills training.**
- **Facilitated return of IDPs.**

Donor UNHCR  
 Dates February 2010 – January 2011  
 Amount \$810,000

As in Goz Beida, IRD is responsible for the management of the camp for internally displaced people at Assoungha. When IDPs arrive, IRD collects their information and gives them a kit with hygiene supplies such as soap and water purification tablets. IRD organizes small theatrical productions on gender-based violence awareness and avoidance for both men and women, as well as offering micro-finance programs.



### Emergency Food for Work and Agricultural Assistance Initiative for Affected Villages in Eastern Chad

- **Provided emergency food security and agricultural improvement opportunities.**
- **Worked with underserved members of communities.**
- **Developed an innovative response to a complex emergency.**

Donor USAID/OFDA  
 Dates May 2005 – April 2006, extended into August 2006  
 Amount \$1.2 million

This project offered agricultural opportunities to rural villages in eastern Chad affected by the influx of Darfur refugees. IRD achieved this goal through community-based food-for-work and agriculturally-based income generation activities in Iriba District, northeastern Chad. Coping with the constantly evolving realities of the region devastated by the complex emergency, IRD reached out to the most vulnerable host communities to help rebuild their livelihoods.

### Emergency Program for IDPs in Southeastern Chad

- **Delivered seeds and tools to displaced Chadian families.**
- **Developed an innovative response to a complex emergency.**

Donors WFP/U.S. Embassy  
 Date June – December 2006  
 Amount \$150,000 cash; 1,000 metric tons food

To address the immediate needs of the large number of IDPs outside of Goz Beida in southeastern Chad, IRD worked with seeds and tools provided by the U.S. Embassy in Chad along with food and cash resources provided by the World Food Program (WFP) to provide for needed crops and agricultural improvement-based food-for-work projects. IRD expanded its programming through funds provided by USAID's OFDA to continue these needed activities into 2007.

### Emergency Program for IDPs in Southeastern Chad 2008

- **Provides emergency food security.**
- **Strengthens relationships between internally displaced persons and host communities.**

Donor UNHCR/WFP  
 Date January – December 2008  
 Amount \$386,327; \$241,814

A large number of new IDPs have been driven from their villages to the camps of Gouroukoune, Koubigou, Koloma, Gassire and Kerfi. New arrivals to Kerfi have increased the population there by 25 percent and several thousand villagers have resettled in sites next to the villages of Sanour and Ganashour. IRD has developed an emergency-relief program to provide protection, monitoring, and camp management services as well as strengthen intercommunity relationships between the IDPs, host, and Arab populations. The WFP-funded portion of the project will distribute nearly 6,000 metric tons of food commodities to more than 58,000 people.

## Colombia

### Two Projects: Mitigating the Suffering of Victim's Families in Colombia and Closing Humanitarian Assistance Gaps in Tumaco

- **Provides immediate humanitarian assistance.**
- **Builds the organizational capacity of local associations for displaced persons to provide support services.**

Donors U.S. State Department  
 Dates September 2008 – September 2010  
 Amounts \$897,197 and \$1.6 million

In the first program, IRD will improve the access to government services, particularly health services, for displaced families. In the second program, IRD will mitigate the grief and psychological trauma among surviving family members in Afro-Colombian communities, improve access to legally entitled reparations and government social assistance programs, strengthen community-level democratic structures, and promote reconciliation at the community level.



## Georgia

### Durable Shelter and Livelihood Solutions for Old Caseload IDPs

- Provides financial and material support for IDP families
- Improves durable public housing facilities for IDP families

Donors UNHCR  
 Dates April 2009 – December 2009  
 Amount \$2 million

This program provides rehabilitated accommodations to old caseload of IDPs occupying collective centers in Rustavi that are targeted for self privatization by the Ministry of Refugees and Accommodation. Families supported to obtain these durable accommodation solutions receive livelihoods support to maintain their sustainability. Under this project IRD upgrades and renovates buildings (147 families or 368 individuals) to provide durable, privately owned accommodation for the IDP old caseload families who are occupying the premises. IRD is also providing livelihoods support that is tailored to the needs and capacities of these individual families.

### Three Projects Focusing on Provision of Transitional Shelter Solutions for IDPs

- Provides financial and material support for host families.
- Improves temporary public shelter facilities.

Donors U.S. State Department, USAID, and UNHCR  
 Dates September 2008 – September 2009  
 Amounts \$809,204, \$2.5 million, and \$499,757

These programs, which vary in length from three months to a year, all seek to provide decent shelter for Georgians forced from their homes during the conflict with Russia in August 2008.

### Improving the Collective Living Space of Internally Displaced Persons (IDPs) in Tbilisi

- Renovated five large collective centers.
- Rehabilitated water and sanitation systems.
- Provided clean up tools and hygiene kits for IDPs.

Donor BPRM/U.S. State Department  
 Date July 2004 - June 2005  
 Amount \$499,901

The program met basic shelter needs for IDPs from Abkhazia and Ossetia through rehabilitating water and sanitation systems, electrical systems, roofs and walls in collective centers housing approximately 2,430 IDPs.

## Indonesia

### Community-Based Rehabilitation of Sustainable Water and Sanitation Project

- Improved the health of residents in 20 villages.
- Trained local organizations in the operation of cost-recovery programs.

Donor LDSC  
 Dates May 2006 – April 2007  
 Amount \$1 million

In the wake of the 2004 tsunami, IRD constructed and rehabilitated water supply networks and sanitation facilities in 20 villages around Lhoseumawe in the Aceh province of Indonesia. The program also involved basic health and hygiene education and capacity building for local communities to implement cost-recovery programs, ensuring the long-term sustainability of the constructed systems.



**Three Projects: Emergency Livelihood Recovery and Income Generation Interventions in Aceh; Two Emergency Water and Sanitation Programs for IDP Settlements**

- **Created short-term labor opportunities through cash-for-work activities in affected communities and IDP camps.**
- **Facilitated the reopening of small businesses through capital input for qualified entrepreneurs.**
- **Provided emergency water and sanitation facilities.**

Donors USAID/OFDA; Save the Children; USAID/OFDA  
 Dates March – August 2005; February – July 2005; January – October 2005  
 Amounts \$1.5 million; \$1 million; \$1.5 million

IRD Relief implemented three emergency projects in response to the tsunami disaster in Indonesia. First, IRD provided emergency livelihood recovery and income generation opportunities for internally displaced and crisis affected populations in Aceh. The second and third relief programs supplied emergency provision of water and sanitation in order to meet the immediate needs of those persons most affected by the tsunami.

**Urban and Rural Water Restoration Program**

- **Provided clean water to approximately 345,000 people.**
- **Demonstrated ability to work in post-conflict and disaster zone.**

Donor UNICEF  
 Date September 2005 – June 2008  
 Amount \$7.8 million

IRD worked with UNICEF to provide long-term solutions to the need for potable water throughout the hard-hit Aceh province by restoring urban and rural water systems. Through this project, IRD evaluated 20 water treatment and delivery systems in six regions of the province and rehabilitated 15 of these systems and rehabilitated the Lambaro Water Treatment Plant in Banda Aceh, which now provides 45 million liters of water per day to the city. UNICEF awarded IRD a \$7.8 million extension of the grant

in July 2006 for water improvement benefiting an additional 220,000 people.

**Yogyakarta Earthquake Relief**

- **Demonstrated ability to respond immediately to emergency situations.**
- **Distributed food and medical and other supplies.**
- **Helped address long-term as well as immediate needs.**

Donor IRD/USDA/WFP  
 Date May 2006  
 Amount \$2 million

IRD staff were able to begin distributing food and medical supplies to hospitals and mobilizing resources to provide water, food and shelter for victims within hours after an earthquake struck in late May 2006. Working in conjunction with USDA and the World Food Programme, IRD distributed approximately 450 metric tons of pre-packaged noodles to more than 198,700 beneficiaries in the affected districts. IRD also worked with international partners to arrange the shipment and delivery of more than \$1.8 million worth of medical supplies.

**Iraq**

**Humanitarian Assistance for Iraq (HAI)**

- **Improves access to potable water and sanitation services.**
- **Increases access to primary health care services.**
- **Provides emergency relief commodities.**

Donor USAID  
 Date December 2004 – September 2010  
 Amount \$42.9 million

HAI provides humanitarian assistance and relief services to internally displaced persons and returnees affected by the war in 10 governorates around the country. To date, HAI has implemented 370 projects and activities benefiting more than 2 million people, including the construction of wells, rehabilitation of health care centers, assistance in making necessary arrangements for voluntary returnees, and training of regional administration and other



partner NGOs on issues relating to international protection standards, reintegration, and human rights.

## Mauritania

### NGO Program in Mauritania Benefiting Mauritanian Refugees

- **Trains farmers in efficient irrigation techniques.**
- **Works with women's cooperatives to set up input banks.**
- **Provides basic supplies.**

Donor U.S. State Department  
 Date May 2009 – April 2010  
 Amount \$299,763

IRD is working with over 2,600 Mauritanian returnees to best make use of land that has been given to them and to maintain a dignified quality of life. IRD is providing seeds, tools, and basic irrigation systems, as well as training farmers in simple hydroponic gardening and providing nutrition education sessions.

## Mozambique

### Food Distribution in Two Provinces

- **Distributed WFP food supplies.**

Donor World Food Program  
 Date August 2009 – April 2010  
 Amount \$123,052

When the harvests in Inhambane and Sofala provinces failed, IRD, with the support of WFP in three separate programs, stepped in to distribute staple foods to vulnerable families to tide them over until the next harvest.

### Emergency Response to a Flood Program

- **Meets emergency water and sanitation needs for evacuated families.**
- **Uses networks of previously training hygiene workers.**
- **Exemplifies rapid response to emergency.**

Donor USAID/UNICEF  
 Date February 2008 – 2009  
 Amount \$830,000

IRD had emergency teams in both Chinde and Morrumbala Districts within days of the Government of Mozambique declaring a flood disaster in the Zambezi River Valley. IRD established four operational water treatment stations, and began disseminating hygiene messages and distributing hygiene supplies. IRD is rehabilitating existing boreholes and building temporary latrines until the permanent ones can be installed.

### Drought Mitigation through Community Management of Water Harvesting Systems and Conservation Farming in Massinga and Funhalouro Districts

- **Community-based approach to mitigate the affects of cyclical droughts.**
- **Increase crop yields through run-off farming water harvesting and conservation tillage techniques.**

Donor USAID/OFDA  
 Date January – May 2006  
 Amount \$399,991

The project increased water availability through the construction of 14 cisterns in rural schools and improve captured water levels from eight water catchments. It also provided capacity training and hygiene promotion at each newly constructed water source. The program relied entirely on community participation in partnership with local governments and community-level associations.



### Emergency Response to a Drought Program

- **Implemented food-for-work and agriculturally-based income generation activities.**
- **Used community-based approach.**
- **Exemplified rapid response to emergency.**

Donor USAID/OFDA  
 Date January – May 2006  
 Amount \$513,000

The goal of the project is to provide emergency food security and agricultural improvement opportunities in the rural district of Massinga. Targeted activities include improving access to water resources and drought resistant agriculture production for more than 75,000 people.

### Reintegration and Resettlement for Conflict-Affected Populations in Mid- and Far-West Nepal

- **Facilitates permanent settlement and stabilization.**
- **Partners with Nepali NGOs.**
- **Compliments existing activities by other OFDA partners in the target districts.**

Donor USAID/OFDA  
 Date May 2008 – March 2009  
 Amount \$470,000

This program facilitated permanent settlement and stabilization by providing critically needed basic services and livelihood opportunities for IDPs, returnees, and the conflict-affected communities in three districts. IRD expanded livelihood opportunities for 11,400 people through vocational skills trainings, business development education, and small start-up grants. IRD also rehabilitated or constructed the water systems in 12 villages to provide increased access to potable water for 3,600 people.

## Nepal

### Emergency WASH Preparedness and Capacity Building Project

- **Provide water and sanitation education in rural areas.**
- **Builds capacity of communities to cope with disasters.**
- **Provides essential health and hygiene supplies.**

Donor UNICEF  
 Date June 2008 – December 2009  
 Amount \$80,000

The goal of the project is to prevent the outbreak of water and sanitation related diseases by working with WSSDO (Water Supply and Sanitation Divisional Office) and other WASH agencies operating in several districts, and by developing the capacity of WASH preparedness and response units. The project will also develop master trainers to provide awareness-raising and communication campaigns at the VDC level. IRD and its local implementing partners will establish a system within the WASH cluster and built the capacity to take leadership in preparedness and response for effective WASH related support during emergencies. In addition, hygiene supplies will be contributed in line with UNICEF current practices.

## Pakistan

### Emergency WASH and Primary Health Care for IDPs in D.I. Khan and Tank Districts

- **Emergency water and sanitation for 3,000 families.**
- **Emergency medicines to at least eight rural health centers and functional basic health units.**
- **Emergency medicines to six maternal-child health clinics.**

Donor USAID/OFDA  
 Date September – December 2009  
 Amount \$668,578

This program is rehabilitating and expanding sanitation facilities, including latrines and waste disposal; and rehabilitating, expanding, or constructing shower facilities and hand washing points. IRD is forming local hygiene committees to support ongoing hygiene awareness training as well as establish user committees for water supply and sanitation facility maintenance. In addition, an estimated 20,000 people will benefit from a donation of \$2



million worth of pharmaceuticals from IRD partner, METAD/MedPharm.

## Southern Sudan

### Return and Reintegration of Refugees through Livelihood Promotion in Upper Nile State

- Provides infrastructure for IDPs and refugees returning to Southern Sudan.
- Builds capacity of communities to absorb, accommodate, and cope with the influx of new residents.
- Enhances community conflict resolution and peace-building skills.

Donor UNHCR  
 Date May 2009 – December 2009  
 Amount \$571,369

This multi-donor, multi-sector program will rebuild health clinics and schools, train health personnel, provide livelihood materials such as agricultural and fishing tools and seeds, and enhance community conflict resolution and peace-building capacity, as well as increase the skills of local NGOs.

### Livelihood Recovery and Stabilization for Southern Sudanese Returnees and Receiving Communities in Upper Nile State

- Promotes agricultural diversification through community gardens and agronomic training.
- Helps receiving communities to absorb, accommodate, and cope with the influx of returnees.
- Develops community water points for crops and livestock.

Donor BPRM  
 Date March 2009 – February 2010  
 Amount \$499,750

Building off a UNHCR-funded project in 2006 and FAO- and WFP-funded activities in 2007, IRD supports the recovery and reintegration of some 21,500 returning IDPs and the communities receiving them in Upper Nile State of Southern Sudan. The project expands livelihood opportunities and self-sufficiency by providing agricultural trainings and introducing community gardens and orchards and agricultural and fishing tools and

seeds. It also offers community conflict management trainings.

### Rapid Impact Emergency Projects

- Generates income through community improvement projects.
- Relies on non-monetary contributions from local NGOs.

Donor UNDP  
 Date March 2008 – October 2008  
 Amount \$2 million

These twin projects focus on generation of income, capacity building for local NGOs, and improvements in basic urban infrastructure in two state capitals in Southern Sudan: Malakal, Upper Nile State; and Kuajok, Warrap State. Improvements include installing a new drainage system in downtown Malakal and rebuilding clinics and schools in Kuajok. Local NGOs managed the process, with IRD supervision, ensuring their ability to do these projects on their own in the future.

## Sri Lanka

### WATSAN Project for IDP Population in Jaffna District

- Improving access to water and sanitation for 25,000 internally displaced persons.
- Providing hygiene education.

Donor United Methodist Committee On Relief  
 Date September 2009 – March 2010  
 Amount \$198,567

IRD is constructing a globally-acceptable and economically viable sewage treatment plant at Ramavil camp in Jaffna District, which will reduce the risk of ground water contamination. This plant utilizes a designed process to remove soluble, biodegradable, organic materials from sewage thereby achieving a high quality effluent. IRD is also rehabilitating existing toilets and installing garbage bins to reduce the spread of disease. Finally, hygiene educators are being trained to promote the proper use of toilets and water supplies.



## Swaziland

### Reduction of Drought Vulnerabilities in Southern Swaziland

- Uses community-based approach to break impact of cyclical drought patterns.
- Targets female farmers.
- Improves nutrition and income levels.

Donor USAID  
 Date May 2009 – May 2012  
 Amount \$4.1 million

A continuation of the program described below, this program expands farming training to include a voucher program to increase access to vegetable, sorghum, and legume seeds. It is also bringing new sustainable water pump technology to the target area, sharing messages about HIV prevention, and expanding the model of rooftop water harvesting systems at schools.

### Drought Mitigation through Community Management of Water Harvesting Systems and Conservation Farming

- Uses community-based approach to break impact of cyclical drought patterns.
- Increases water availability for human consumption.
- Increases farm yields through runoff farming water harvesting and conservation tillage techniques.

Donor USAID  
 Date September 2007 – March 2009  
 Amount \$400,000

IRD's drought mitigation program in Shiselweni and Lubombo is constructing engineered rainwater harvesting systems at 14 schools, and training farming households in conservation farming/tillage techniques and runoff water farming techniques. Hygiene promotion, HIV/AIDS awareness-raising, and the promotion of water demand management techniques are essential additional components of the overall program, which will benefit an estimated 6,880 people.

## Ukraine

### Provision of Emergency Equipment in Response to the Zasyadko Mining Accident

- Provides emergency medical equipment.
- Addresses the long-term mental health needs of survivors.

Donor USAID  
 Date November 2007-2008  
 Amount \$191,902

In November and December 2007, a series of explosions occurred in the Zasyadko coal mine, located approximately 450 miles southeast of the capital of Kiev in the Donetsk Oblast. In response, USAID provided approximately \$200,000 in emergency funding to IRD for the provision of emergency assistance to the families of the deceased and injured miners. IRD also helped local health services provide psychosocial rehabilitation and counseling to miners who suffered from post traumatic syndrome and depression.

## United States

### Gulf Coast Community Resource Center

- Connects Hurricane Katrina survivors with recovery resources.
- Facilitated the reconstruction of 30 homes and repairs of over 300 homes.
- Provides high school equivalency training and vocational education to at-risk youth.

Donor multiple local, state, federal, and private donors  
 Date November 2005 – present  
 Amount various

IRD US opened a Gulf Coast Community Resource Center (GCCRC) in Gulfport, MS to help Hurricane Katrina survivors create and implement long-term recovery plans for themselves and their families. Through various programs, ranging from \$15,000 to \$4.9 million, the GCCRC helps ensure that affected communities have a continuous voice in the rebuilding process through community education and outreach. IRD US also provides high school equivalency education, service learning, and "on-the-job" training to at-risk youth who have

dropped out of high school, many of whom have been referred by the juvenile justice system.

## West Bank/Gaza

### Humanitarian Assistance Gaza

- **Addressed short-term humanitarian needs of families in the Gaza Strip.**
- **Raised awareness of hygiene and nutrition issues.**

Donor      USAID  
Date        July 2009 – June 2010  
Amount     \$2.25 million

Under this sub-agreement with ARD, Inc., IRD, working with and through seven local NGOs, assisted 3,456 families in the Gaza Strip with food, clothing, hygiene, and children's recreational supplies through a targeted, community-based parcel distribution. IRD also enhanced services at seven independent community-based health care clinics through the provision of IRD-donated pharmaceuticals (value of nearly \$2 million). In parallel to the distribution activities, IRD, through local partners, conducted 33 community outreach activities such as nutrition and personal hygiene promotion lectures as well as recreational days for children, benefiting more than 4,050 persons.

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For more information, visit [www.ird.org](http://www.ird.org)

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